

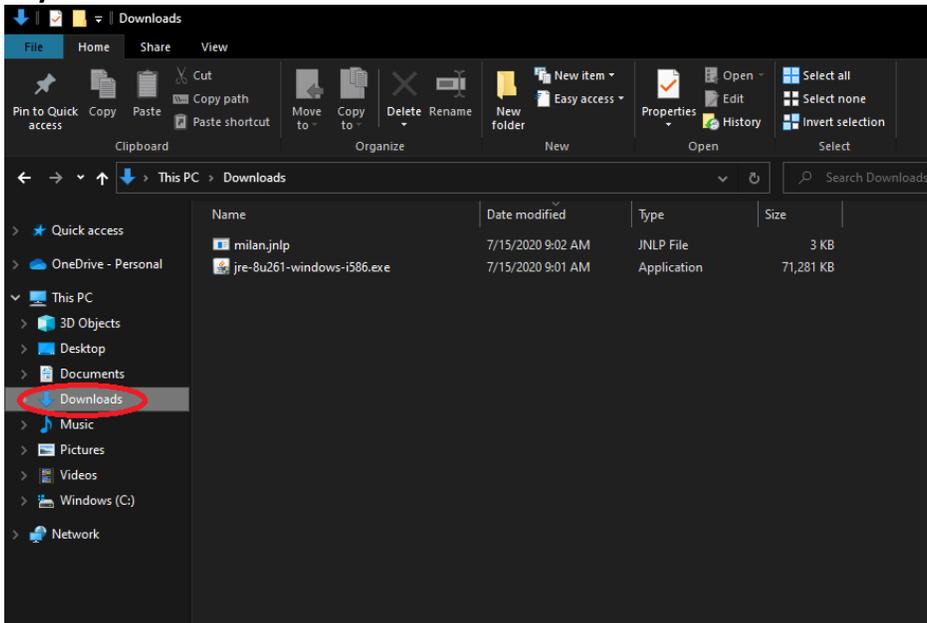
Java Issues on Windows

Note: You must have Java installed on your PC before following these steps.
Download Java at www.java.com using your web browser.

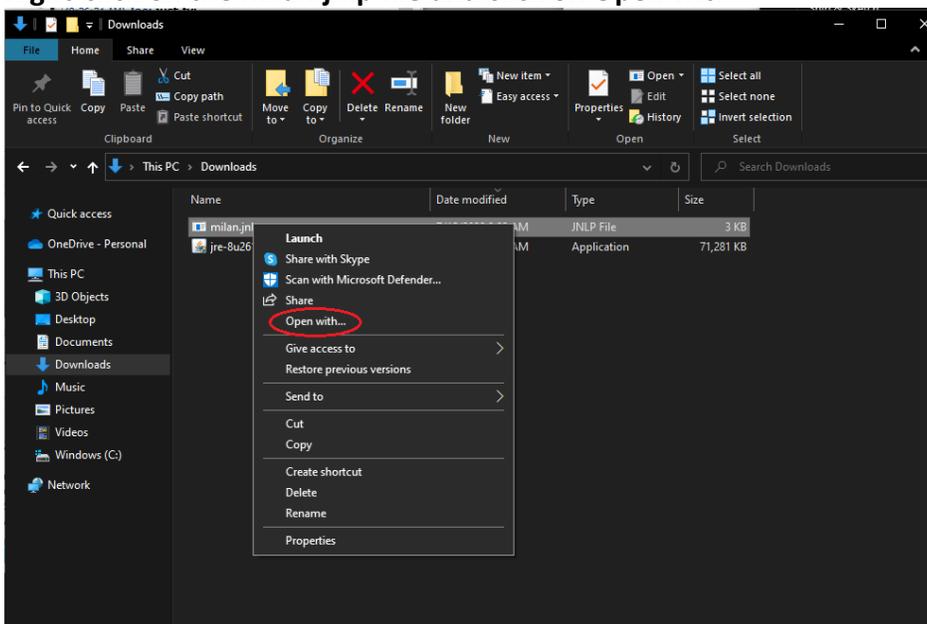
Windows Problem: Windows may not know what program to use to launch Milan or it has assigned a random program to launch Milan.

Solution: Java is the only program that should be launching Milan. Listed below are the steps to launch Milan using Java.

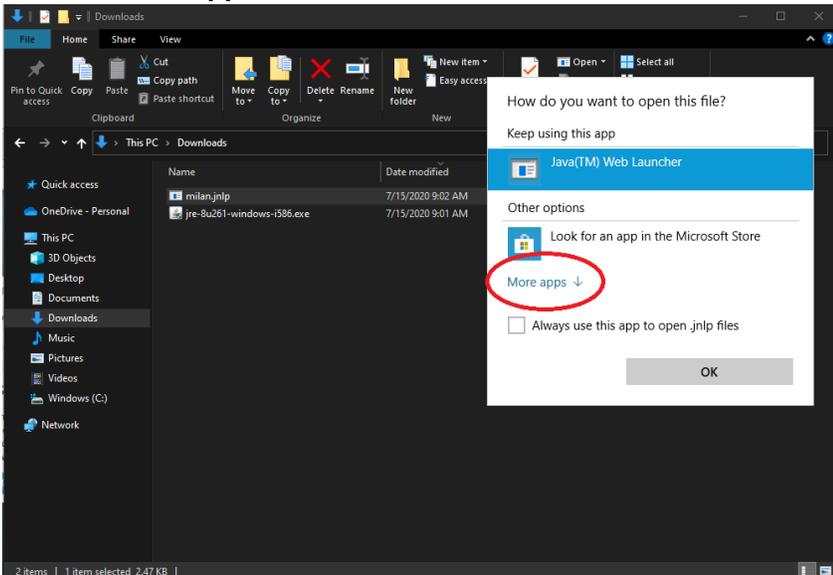
1. Go to the Downloads folder under File Explorer. You can get there by pressing the windows logo key + E key.



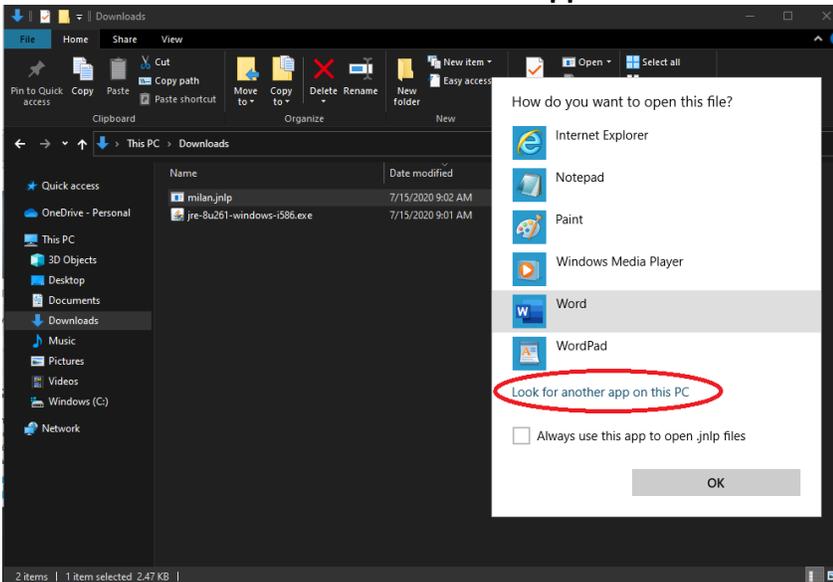
2. Right-click on the milan.jnlp file and click on Open with



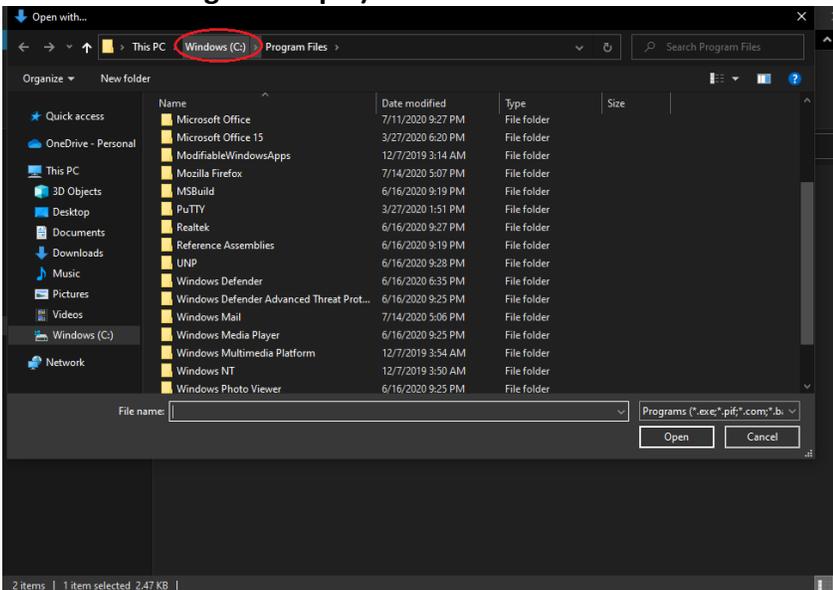
3. Click on More apps. On older Windows machines click the Browse folder



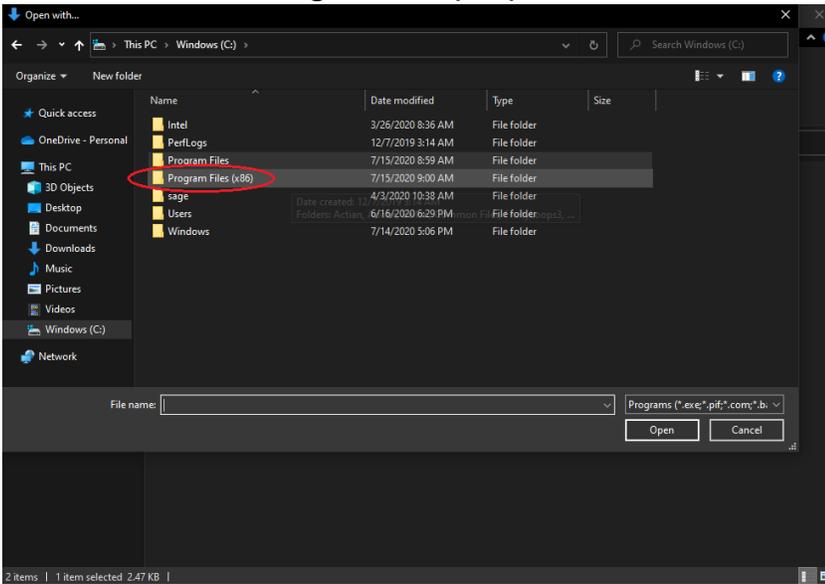
4. Scroll down and select Look for another app on this PC



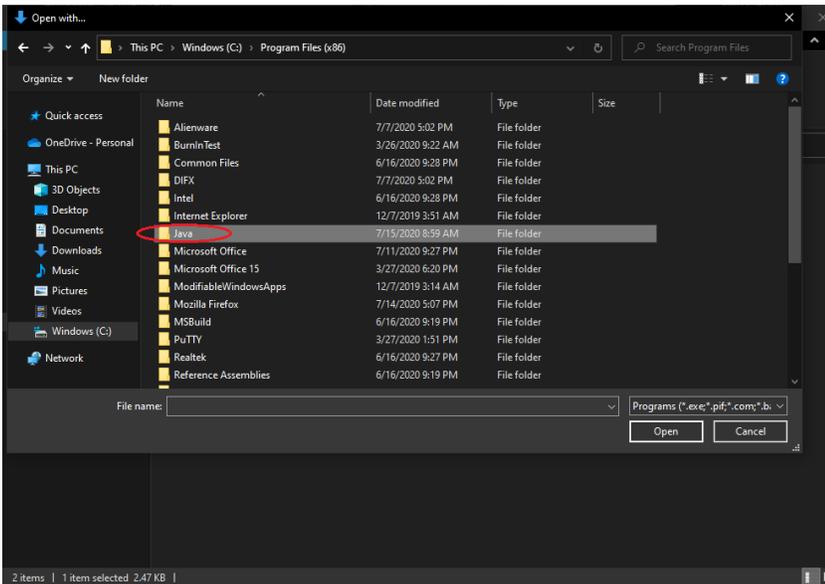
5. Look for the Java folder. If you do not see the Java folder click on Windows C: at the top. (If you do see the Java folder go to step 7)



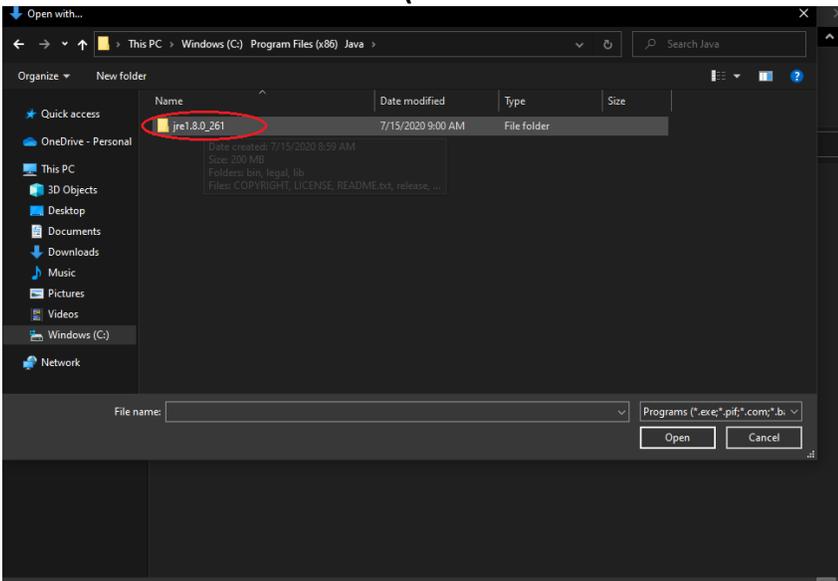
6. Double-click on the Program Files (x86) folder



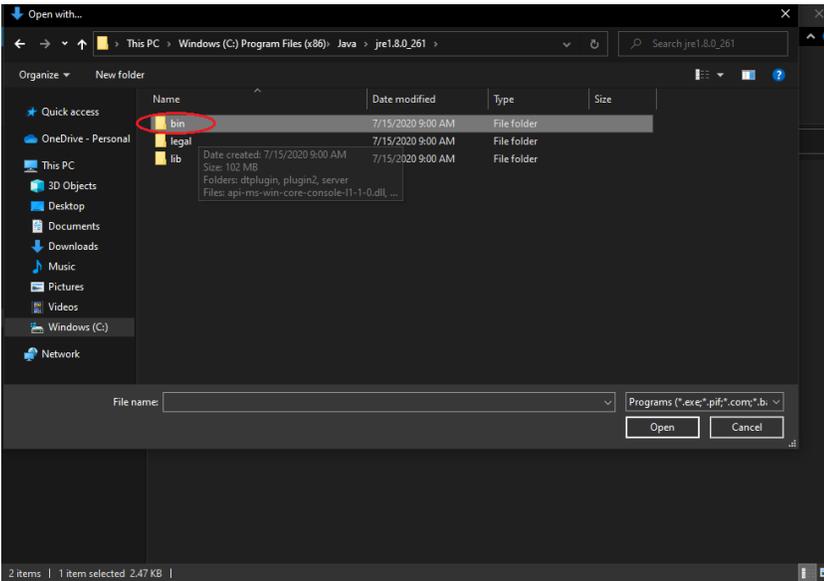
7. Double-click on the Java folder



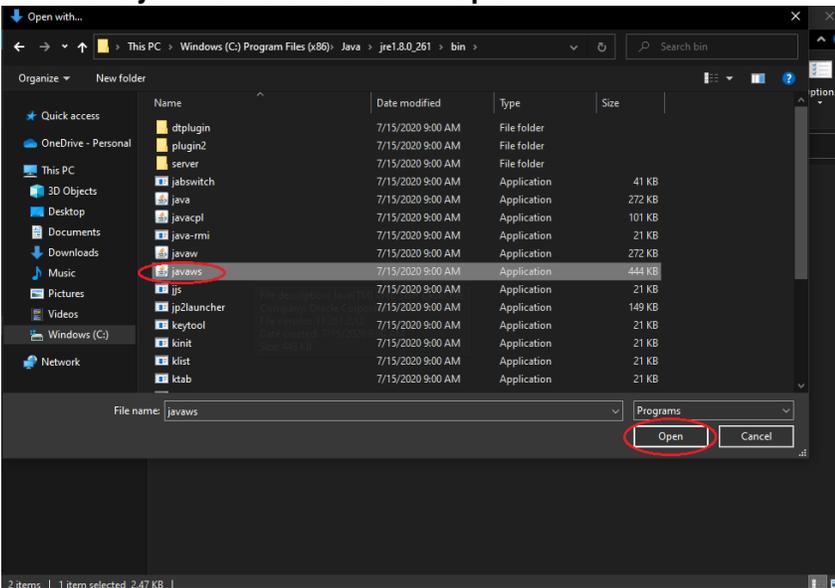
8. Double-click on the JRE folder (the numbers indicate what version of Java)



9. Double-click on the Bin folder



10. Select the javaws file and click on Open



11. You should get the sign in screen afterwards

