Using Milan Mobile on an Apple iOS Device

1. Open the App Store, search for Remotix VNC, click on the price (\$14.99 as of 4-14-22), then confirm the payment to install.

2. Open the app, select Computers and click Add Manually (or the blue + icon).

3. Select RDP and fill out the following fields in this way:

Name = whatever you want (example: Milan Mobile)

Host = tablet.milanmedical.com

Desktop Size = 1920 x 1080

4. Click Done at the top right, and a new option labeled with the Name you picked will be available on the right.

5. Click on it and Accept the certificate.

6. The login window will appear (pinch to zoom if needed). If you don't have a keyboard attached you can click the keyboard button in the bottom left corner.

7. Move the cursor to the username field, enter your Milan Username, then move the cursor to the password field and enter your new Milan Mobile password your agency Admin gave you (different from your normal Milan one). Then click OK.

8. Once on the virtual desktop, you can use the cursor and double-click on the usual Milan Medical (Normal) shortcut. If there is not one already available, double-click on the 'Install_Normal.jnlp' file and Milan will download and install itself.

9. When using the remote desktop you can pinch to zoom at any time.10. When you are finished using Milan, open the Applications Menu at the top left and click the last option: 'Log Out'.

As always, if you have any questions, please call or email our Support staff.

(405) 445-5890 Support@MilanMedical.com